



**DISTRICT OF COLUMBIA**  
**DEPARTMENT OF INSURANCE, SECURITIES AND BANKING**  
 Banking Bureau

Phone: (202) 727-8000 • Fax: (202) 535-1194 • Internet: [disb.dc.gov](http://disb.dc.gov)

**STUDENT LOAN SERVICERS**  
**COMPANY ANNUAL REPORT FOR ACTIVITY DURING CALENDAR YEAR 2021**

**INSTRUCTIONS:** Pursuant to 26-C DCMR § 3014, each student loan servicer licensee shall file an annual report for the preceding year with the Commissioner of the Department of Insurance, Securities and Banking (“Department”) no later than January 30, 2022. The information required to be submitted in the annual report is limited to the licensee’s non-federally owned loans.

**IMPORTANT:** Please note all activity for the **Company and any Branch location** covering student loan servicing transactions during the preceding calendar year should be combined and reported in the Company Annual Report - *a separate report for each branch location is no longer required*. Include in this report only student loans serviced on behalf of District of Columbia residents. **Please enter the licensee’s name and COMPANY NMLS ID in the space provided.**

Licensee name: _____	COMPANY NMLS ID: _____
DBA name (if any): _____	

**DELIVERY INSTRUCTIONS:** The completed Company Annual Report Form should be submitted via EMAIL to [disb.slannualreports@dc.gov](mailto:disb.slannualreports@dc.gov)

**DUE DATE: 2021** Annual reports are **DUE BY JANUARY 30th of each calendar year.**

**Portfolio Information for the District of Columbia**

	Number of Loans	Dollar Value	Number of Loans Added during 2021	Dollar Value of Loans Added during 2021
<b>Line 1</b>				
<b>Private Loans</b>				
<b>Of the number of loans listed in line 1, provide the following:</b>				
<b>(1) 30 to 90 days delinquent; and</b>				
<b>(2) 91 to 180 days delinquent</b>				
<b>Collections</b>				
<b>Deferments</b>				
<b>Deferments requested</b>				
<b>Deferments denied</b>				
<b>Forbearances</b>				

<b>Forbearances requested</b>				
<b>Forbearances denied</b>				
<b>Modifications</b>				
<b>Modifications requested</b>				
<b>Modifications denied</b>				
<b>Sold, assigned, or transferred by you</b>				
<b>Sold, assigned, or transferred to you</b>				
<b>Line 2 Commercially-held FFELP</b>				
<b>Of the number of loans listed on line 2, provide the following:</b>				
1) 30 to 90 days delinquent; and				
2) 91-180 days delinquent.				
<b>Collections</b>				
<b>Deferments</b>				
<b>Deferments requested</b>				
<b>Deferments denied</b>				
<b>Forbearances</b>				
<b>Forbearances requested</b>				
<b>Forbearances denied</b>				
<b>Modifications</b>				
<b>Modifications requested</b>				
<b>Modifications denied</b>				
<b>Line 3 Perkins</b>				

Of the number of loans listed on line 3, provide the following: 1) 30 to 90 days delinquent; and 2) 91-180 days delinquent.			
Collections			
Deferments			
Deferments requested			
Deferments denied			
Forbearances			
Forbearances requested			
Forbearances denied			
Modifications			
Modifications requested			
Modifications denied			

**Private Loan Borrowers in the District of Columbia**

Total number of private loans with cosigners \_\_\_      Dollar value of private loans with cosigners \_\_\_  
Total number of co-signers released this period \_\_\_      Total number of co-signer releases denied this period \_\_\_  
Total number of co-signer releases requested \_\_\_      Total number of phone calls requesting information concerning co-signer release this period \_\_\_

**COVID-19 Responses**

Include only loans not covered by Section 3513 of the Coronavirus Aid, Relief, and Economic Security Act of 2020 (the “CARES Act”). Attach an addendum to the Annual Report in response to any of the questions if additional space and/or a signed statement is necessary to provide a complete response.

Please describe any relief, past or ongoing, offered to borrowers related to the COVID-19 pandemic or its effects. Provide details about any deferments, forbearances, payment or loan modifications, and/or other assistance provided by the lender/servicer.

[Please submit responses as an addendum]

If you believe any further information might further assist the Commissioner’s understanding of your COVID-19 emergency response and relief practices, please detail it here.

[Please submit responses as an addendum]

**AFFIDAVIT:**

“I, \_\_\_\_\_, hereby certify, under penalty of perjury, that I have read and knowingly made the statements and representations provided in the annual report and that each and every such statement and representation is true, accurate, and complete to the best of my knowledge and belief. I understand that any false statement, misrepresentation, or fraud in connection with this report may be cause for revocation, suspension, or other disciplinary action against the licensee submitting the annual report.”

\_\_\_\_\_  
Print Name and Title

\_\_\_\_\_  
Signature

Personally appeared before me, \_\_\_\_\_, who being duly sworn according to law, deposes and says that the information contained in the Annual Report Form being submitted is true and correct.

Sworn and subscribed to before me on this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_. (NOTARY SEAL)

\_\_\_\_\_  
My commission expires: \_\_\_\_\_

Notary Public