



Meet with the District's New Student Loan Ombudsman

Get answers to your student loan concerns from the District Student Loan Ombudsman, your advocate that can help with:

- Identifying strategies for paying for college.
- Navigating student loan forgiveness and repayment programs.
- Resolving complaints with student loan servicers.

To schedule an appointment, please call (202) 727-8000 or send an email to DCLoanHelp@dc.gov. Walk-ins are welcome; however you will be taken on first come, first served basis.



Department of Insurance, Securities and Banking (DISB)
1050 First Street, NE, Suite 801 | Washington, DC 20002
(202) 727-8000 | disb.dc.gov | @DCDISB | #DCLoanHelp



GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR