No. 8:15-cv-01973-FMO-AFM

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company; REALOGY INTERMEDIATE HOLDINGS LLC. a Delaware limited liability company; TITLE RESOURCE GROUP LLC, a Delaware limited liability company; WEST COAST ESCROW COMPANY, a California corporation; TRG SERVÍCES ESCROW, INC., a Delaware corporation; EOUITY TITLE COMPANY, a California corporation; NRT LLC, a Delaware limited liability company; REALOGY SERVICES GROUP LLC, a Delaware limited liability company; REALOGY SERVICES VENTURE PARTNER LLC, a Delaware limited liability company, 10

Defendants.

I, Ram Agrawl, declare as follows:

- 1. I submit this declaration in support of preliminary approval of the Stipulation of Settlement agreed upon by myself, Sheri Dodge, Neil Dodge, and Sarita Agrawal, as Plaintiffs, and Defendants PHH Corporation, PHH Broker Partner Corp., PHH Mortgage Corp., Realogy Intermediate Holdings LLC, Realogy Holdings Corp., Realogy Group LLC, Realogy Services Venture Partner LLC, Realogy Services Group LLC, Title Resource Group LLC, West Coast Escrow Company, TRG Services Escrow, Inc., Equity Title Company, NRT LLC, PHH Home Loans, LLC, RMR Financial Corp., and NE Moves Mortgage LLC in this Action. I have personal knowledge of the facts of this case and the proposed Settlement, and if called as a witness to testify to them, I could and would do so competently.
- 2. I am a competent adult over the age of eighteen years of age and a resident of California.
 - 3. I am one of the named plaintiffs in the above-entitled action.

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- 4. On or about March 31, 2015, my wife, Sarita Agrawal, and I refinanced our mortgage home loan for a home located at 28016 Ridgebrook Court in Rancho Palos Verdes, California, with Morgan Stanley Private Bank, N.A. PHH acted as Morgan Stanley Private Bank, N.A.'s agent and provided services for Morgan Stanley Private Bank, N.A. in processing and underwriting the loan.
- My wife and I were referred to TRG for both title insurance (via TRG subsidiary Equity Title) and other settlement services (via TRG subsidiary TRG Services) in connection with the refinance. We trusted and relied that the referrals were lawful and not part of an anticompetitive kickback scheme.
- My wife and I paid fees and other charges totaling approximately 6. \$1,233.50 to Equity Title and TRG Services for title insurance and other settlement services, respectively, in conjunction with the settlement of the mortgage loan.
 - 7. After closing, our new loan was serviced by PHH.
- 8. My wife and I were never notified by Defendants in connection with this transaction that PHH had been contractually obligated to refer clients to Equity Title and TRG Services for title and other settlement services, and to cause Morgan Stanley Private Bank, N.A. to refer all title insurance and settlement services to TRG. At the time of this transaction, my wife and I were not aware of these arrangements. My wife and I were also never notified and not aware of the true nature of the business arrangements and affiliations involving PHH, Equity Title, and TRG Services.
- I contacted one of plaintiffs' counsel regarding this transaction. After several discussions and additional investigation, I retained plaintiffs' counsel to represent me in this case. These firms were retained to prosecute my claims as a class action, and I agreed to act as a representative plaintiff. I understand that as a class representative, I have a duty to put the Class' interests ahead of my own individual interests and to act in the best interests of the Class.
- 10. My interests are aligned with those of the Class. Throughout my involvement in the case, I have sought to maximize the benefits recovered by the

Class relating to the claims that Defendants violated the Real Estate Settlement Procedures Act. I know of no interests that are antagonistic with or in conflict with

the interests of the Class. 4 11.

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Prior to the filing of the Fourth Amended Complaint on July 31, 2017, which I reviewed before it was filed, I met with, spoke with, and emailed my attorneys

many times to understand the claims that were being alleged in this Action since it was originally filed in November 2015. I have also reviewed documents at my

attorneys' request, and searched for documents and information at my attorneys'

9 | request. I have communicated frequently with my attorneys to discuss my refinance 10 transaction, the status of discovery and discovery disputes, the defenses asserted by

the Defendants, the status of settlement negotiations, and the interrogatories and

deposition notices sent by me and the other representative plaintiffs, which I reviewed

before they were sent to Defendants, to confirm documents and facts needed to

administer the Settlement.

- 12. I reviewed the Settlement and believe that the benefits provided by the Settlement represent an excellent result for the putative Class. I am pleased that the Settlement provides significant monetary compensation to Class Members that is proportionate to the amounts paid by each Class Member for title-, escrow-, or closing-related charges.
- I spent substantial time and effort pursuing this Action and the interests of the putative Class. While I have not maintained contemporaneous time records of my activities in connection with this litigation, my best estimate is that I have spent at least 30 hours working on and participating in this litigation and serving as a class representative and I remain continuously on call to work with my attorneys in this matter.
- 14. I understand that under the Settlement, my attorneys will request that the Court award each Class Representative, including myself, an incentive award of \$2,500. I have been informed and understand that whether I receive an incentive

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award and, if so, in what amount, is entirely up to the Court. I also understand that the requested incentive awards are to be considered by the Court separately from whether the Settlement is fair, reasonable, and adequate, and that if the Court declines the requested incentive awards, or awards a different amount, that determination will not affect the validity or finality of the Settlement. My support of the Settlement is not conditioned on an incentive award and I recommend the Settlement based on my belief that it is fair, reasonable, and in the best interest of the putative Class.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 24th day of August 2017, at Rancho Palos Verdes, California.

RAM AGRAWAT

CERTIFICATE OF SERVICE

I hereby certify that on August 25, 2017, I caused to be filed the foregoing DECLARATION OF RAM AGRAWAL IN SUPPORT OF MOTION FOR PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT, CERTIFICATION OF SETTLEMENT CLASS, AND APPROVAL OF CLASS NOTICE. This document is being filed electronically using the Court's electronic case filing (ECF) system, which will automatically send a notice of electronic filing to the email addresses of all counsel of record.

Dated: August 25, 2017 /s/ Daniel S. Robinson
Daniel S. Robinson