

Job Description

Job Title	Associate Commissioner for Consumer Protection and Market Enforcement		
Job ID	32663		
Date Opened	06/12/2026		
Date Closed	07/02/2026		
Location	1050 1st Street, NE		
Full/Part Time	Full-Time	Type of Appointment	MSS - Reg Appt
Regular/Temporary	Regular		
Agency	SR	Insurance, Securities and Bank	
Area of Consideration	Open to Public		
Grade	16		
Bargaining Unit	CH11	Non Union - Chapter 11	
Minimum Range	\$140,958.000000	Maximum Range	\$197,337.000000
Target Openings	1	Available Openings	1

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General Job Information

Job Summary

This position is located within the Office of the Deputy Commissioner for Market Compliance at the Department of Insurance, Securities and Banking. The mission of DISB's goal is to protect the interests of District of Columbia consumers from unfair and abusive practices, while providing an equitable business arena for the regulated entities operating in Washington, DC.

The incumbent in this position is responsible for directing the activities of two subordinate divisions, the Compliance and Analysis Division and the Enforcement and Consumer Protection Division. The primary purpose of this position is to ensure compliance with District of Columbia and Federal laws and Department regulations in the distribution and management of financial products and services provided to District residents and businesses.

Duties and Responsibilities

Serves as Director of Compliance Analysis, Office of Market Compliance. Plans, implements and coordinates activities related to provisions for consumer advocacy services in the administration of insurance, securities and banking laws and regulations by supervising the DISB consumer complaint process and resolving complaints. Develops and coordinates financial services information from industry source, conducts research and analysis of market data, and develops guidelines for "best practices" within industry sectors and monitors implementations. The incumbent also ensures that comprehensive policies and programs are in place to investigate fraud and noncompliance of District laws and regulation and drive the outreach and education goals of the divisions.

Establishes functional processes and reporting regimens to develop and coordinate information from market operations that identify current and emerging market conditions and issues which may affect the development, design, and/or distribution of financial products and services in each industry sector. The incumbent utilizes information gained from reports to evaluate the effect of current and proposed financial products and services on individuals and business consumers.

Qualifications and Education

Specialized experience is experience which is directly related to the position which has equipped the individual with the knowledge, skills, and abilities to successfully perform the duties of the position. To be creditable, the incumbent must possess at least one (1) year of specialized experience equivalent to the next lower grade level in the normal line of progression.

Licenses and Certifications

None

Work Conditions/Environment

This work is performed in an office setting.

Other Significant Facts

Tour of Duty: Monday- Friday; 8:15am – 4:45pm

Pay Plan, Series and Grade: MS-301-16

Promotion Potential: No known promotion potential.

Duration of Appointment: Management Supervisory Service (MSS)/At-Will.

Management Supervisory Service (MSS): Management Supervisory Service (MSS): At-will employment applies to the MSS. All positions and appointments in the MSS serve at the pleasure of the appointing authority and may be terminated at any time with or without cause.

MSS At-Will Statement: Positions in the Management Supervisory Service (MSS) serve at the pleasure of the appointing authority and may be terminated at any time with or without cause.

Collective Bargaining Unit: This position is not covered under a collective bargaining agreement.

Position Designation: The incumbent of this position will be subject to enhanced suitability screening pursuant to Chapter 4 of DC Personnel Regulations, Suitability – Security Sensitive.

Emergency Designation: This position is designated as Emergency pursuant to Chapter 12 of the D.C. Personnel Regulations, Hours of Work, Legal Holidays, and Leave.

Residency Requirement: If the position you are applying for is in the Career, Management Supervisory, or Educational Service at an annual salary of one hundred fifty thousand dollars (\$150,000) or more, you must establish residency in the District of Columbia within one hundred eighty (180) days of the effective date of the appointment and continue to maintain residency within the District of Columbia throughout the duration of the appointment.

EEOC Statement: The District of Columbia Government does not discriminate or retaliate in employment on the basis of race, color, religion, sex, pregnancy, gender identity and expression, national origin, family responsibilities, political affiliation, sexual orientation, marital status, homeless status, disability, genetic information, age, membership in an employee organization, participation in a legally protected activity, parental status, matriculation, personal appearance, credit information, status as a victim or family member of a victim of domestic violence, sexual offense, or stalking, military service, or other non-merit factor.

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