State:District of ColumbiaFiling Company:Optimum Choice, Inc.TOI/Sub-TOI:HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.003D Large Group Only

- Other

Product Name: DC KA OCI 07-01-2014

Project Name/Number: /

## Filing at a Glance

Company: Optimum Choice, Inc.

Product Name: DC KA OCI 07-01-2014

State: District of Columbia

TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)

Sub-TOI: HOrg02G.003D Large Group Only - Other

Filing Type: Rate

Date Submitted: 02/21/2014

SERFF Tr Num: UHLC-129425727 SERFF Status: Closed-APPROVED

State Tr Num: State Status: Co Tr Num:

Implementation 07/01/2014

Date Requested:

Author(s): Bonnie Barboza, Nibesh Paudel, Matthew Madia, David Harris

Reviewer(s): Darniece Shirley (primary)

Disposition Date: 03/11/2014
Disposition Status: APPROVED
Implementation Date: 07/01/2014

State Filing Description:

SERFF Tracking #: UHLC-129425727 State Tracking #:

Company Tracking #:

 State:
 District of Columbia
 Filing Company:
 Optimum Choice, Inc.

 TOI/Sub-TOI:
 HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.003D Large Group Only

- Other

Product Name: DC KA OCI 07-01-2014

Project Name/Number: /

## **General Information**

Project Name: Status of Filing in Domicile:
Project Number: Date Approved in Domicile:
Requested Filing Mode: Review & Approval Domicile Status Comments:

Explanation for Combination/Other: Market Type: Group

Submission Type: New Submission Group Market Size: Large Group Market Type: Overall Rate Impact: -5.3%

Filing Status Changed: 03/11/2014

State Status Changed: Deemer Date:

Created By: David Harris Submitted By: David Harris

Corresponding Filing Tracking Number:

PPACA: Non-Grandfathered Immed Mkt Reforms

PPACA Notes: null

Include Exchange Intentions: No

Filing Description:

This filing is a revision to previously filed rates in District of Columbia. We are 1) decreasing overall rates by 5.3%, 2) decreasing our annual trend rate from 11.5% to 10.2%, and 3) changing some industry factors from 1.0 to 1.3. All rate changes are proposed to be effective 7/1/2014.

## **Company and Contact**

#### **Filing Contact Information**

David Harris, Associate Actuarial Analyst david\_harris@uhc.com 185 Asylum Street 860-702-6164 [Phone]

Hartford, CT 06103

#### **Filing Company Information**

Optimum Choice, Inc.

4 Taft Court

Group Code: 707

Rockville, MD 20850

CoCode: 96940

Group Code: 707

Group Name:

State of Domicile: Maryland

Company Type: HMO

State ID Number: 96940

(301) 294-1578 ext. [Phone] FEIN Number: 52-1518174

## Filing Fees

Fee Required? No Retaliatory? No

Fee Explanation:

State: District of Columbia Filing Company: Optimum Choice, Inc.

TOI/Sub-TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.003D Large Group Only - Other

Product Name: DC KA OCI 07-01-2014

Project Name/Number: /

## **Rate Information**

Rate data applies to filing.

Filing Method: Review and Approval

Rate Change Type: Decrease

Overall Percentage of Last Rate Revision: -5.000%

Effective Date of Last Rate Revision: 01/01/2014

Filing Method of Last Filing: Review and Approval

## **Company Rate Information**

Company Name:	Company Rate Change:	Overall % Indicated Change:	Overa Rate Impa		Written Premium Change for this Program:	Holders		Written Premium for this Program:	Maximum % Change (where req'o	Minimum % Change d): (where req'd):
Optimum Choice, Inc.	Decrease	-5.300%	-5.300	1%	\$15,021,437	67		\$18,009,552	-5.300%	-5.300%
Produc	et Type:	HMO 2,038	PPO	EPO	POS 401	HSA	HDH	P FFS	Other	
	Holders:	65			2					

State:District of ColumbiaFiling Company:Optimum Choice, Inc.TOI/Sub-TOI:HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.003D Large Group Only

- Other

Product Name: DC KA OCI 07-01-2014

Project Name/Number: /

## **Rate Review Detail**

**COMPANY:** 

Company Name: Optimum Choice, Inc.

HHS Issuer Id: 00000

#### **PRODUCTS:**

Product Name	HIOS Product ID	HIOS Submission ID	Number of Covered Lives
HMO, HMO-Plus			2439

Trend Factors: The current annual pricing trend is 11.5%. The proposed annual pricing trend is 10.2%.

**FORMS:** 

New Policy Forms: Affected Forms:

Other Affected Forms:

POL.H.12.OCI.DC, et. al.

#### **REQUESTED RATE CHANGE INFORMATION:**

Change Period: Other
Member Months: 32,463
Benefit Change: Decrease

Percent Change Requested: Min: -5.3 Max: -5.3 Avg: -5.3

**PRIOR RATE:** 

Total Earned Premium: 18,009,552.00
Total Incurred Claims: 14,017,805.00

Annual \$: Min: 91.63 Max: 807.02 Avg: 554.77

**REQUESTED RATE:** 

Projected Earned Premium: 17,055,046.00 Projected Incurred Claims: 15,629,853.00

Annual \$: Min: 96.75 Max: 852.14 Avg: 525.37

State: District of Columbia Filing Company: Optimum Choice, Inc.

TOI/Sub-TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.003D Large Group Only - Other

Product Name: DC KA OCI 07-01-2014

Project Name/Number: /

## Rate/Rule Schedule

Item No.	Schedule Item Status	Document Name	Affected Form Numbers (Separated with commas)	Rate Action	Rate Action Information	Attachments
1		DC KA OCI 07-01-2014		Revised	Previous State Filing Number: 129229218 Percent Rate Change Request:	DC-LG-OCI-07-14- Exhibits.pdf,

#### Optimum Choice, Inc.

## Large Group (51 or More Eligible Employees) Rating Instructions: District of Columbia

**Note**: This is only a general description of the large group rating process. The actual process varies, depending on the amount and detail of group experience provided and on group-specific factors that the underwriters, in their judgment, believe to be appropriate for rating a particular group.

#### **Manual Claim Costs**

- Step [1] Find INFULL PMPM rate from Table A.
- Step [2] Multiply [1] by the trend factor; see Table A.
- Step [3] Multiply [2] by the area factor; see Table C.
- Step [4] Multiply [3] by the plan relativity factor from Table A, if the plan is shown there. Table A shows selected, representative plans only. If the plan selected is not shown in Table A, use a factor for the plan that is actuarially equivalent to and consistent with the factors for the plans in Table A.

  The actuary will provide the factors for other plans not in Table A.
- Step [5] Calculate the group's age factor from Table B and industry factor from Table D.
- Step [6] Multiply [4] and [5] to get manual PMPM claim cost.

#### **Experience Claim Costs**

- Step [7] From the claims in each experience year, subtract claims in excess of the large claim pooling level, which depends on the number of employees in the group.
- Step [8] Adjust [7] for benefit plan changes from the experience period to the upcoming year.
- Step [9] For each experience year, divide [8] by each year's member months to determine the PMPM claim costs for that year.
- Step [10] Trend the experience from [9] from the experience midpoint to the midpoint of the upcoming plan year.
- Step [11] Determine weighted average trended PMPM claim cost: apply weights to each experience year's PMPM. Weights by year are based on underwriter judgement.
- Step [12] Add the large claim pooling charge to [11] to get the experience PMPM claim cost.

#### **Blended Claim Costs**

- Step [13] Blend together the manual claim costs [6] and experience claim costs [12] using appropriate credibility factors. The weight applied to the customer's own experience [12] is based on the number of member months of experience, with underwriter discretion to adjust for factors which, in their judgment, they believe to be appropriate for a particular group.
- Step [14] Divide the blended PMPM projected claim cost [13] by (100% minus the retention percentages). Refer to Table E.
- Step [15] Apply contract factors to [14] to derive tier rates for single employee, family, and, if applicable, other rate tiers. The underwriter determines these contract factors based on group-specific data.

#### Table A

#### Optimum Choice, Inc.

## District of Columbia INFULL Rates, Trend, and Representative Plan Rate Relativities

INFULL Rates as of

07/01/2014

HMO Medical: \$328.43

HMO-Plus Medical (HMO+ or POS): \$351.41

Prescription Drug: \$102.00

Annual Trend Rate as of

07/01/2014

Medical: 10.2% Prescription Drug: 10.2%

## Plan Relativity Factors

Factors for selected, representative plans only. Consult the actuary for the factors for other plans. The factors for other plans will be actuarially equivalent to the factors below.

				In-Network	Benefits		Out-of-N	etwork B	enefits
Product	Plan	Plan	Ded.		Phys.	OOP	Ded.		OOP
Type	Code	Relativity	Ind/Fam	Coins.	Copay	Ind/Fam	Ind/Fam	Coins.	Ind/Fam
HMO	Q5K	0.9085	0	100%	10/20	3k/6k	n/a	n/a	n/a
HMO	Q5R	0.8232	0	100%	25/50	3k/6k	n/a	n/a	n/a
HMO	Q54	0.7016	500/1500	80%	30/60	3k/6k	n/a	n/a	n/a
HMP	Q6P	0.7582	250/750	90%	15/30	3k/6k	500/1500	70%	3k/6k
HMP	Q6U	0.6730	1000/3000	80%	30/60	3k/6k	1500/4500	60%	6k/12k
HMP	Q6V	0.6092	1500/4500	70%	30/60	5k/10k	2000/6000	50%	8k/16k
HMO - HSA	QP1	0.8569	1250/2500	100%		3k/6k	n/a	n/a	n/a
HMO - HSA	QP2	0.7316	1250/2500	90%		3k/6k	n/a	n/a	n/a
HMO - HSA	QP6	0.6092	2000/4000	80%		5k/10k	n/a	n/a	n/a
HMP - HSA	QP9	0.8408	1250/2500	100%		3k/6k	2400/4800	80%	4.8k/9.6k
HMP - HSA	QQG	0.7492	2000/4000	100%		5k/10k	4000/8000	80%	8k/16k
HMP - HSA	QQH	0.5985	2000/4000	80%		5k/10k	4000/8000	60%	8k/16k
Rx	S5	0.5379	copays: 7/	25/45, 2.5x	home del	ivery			
Rx	H9	0.4803	copays: 10/30/50, 2.5x home delivery						
Rx	2V	0.4499	copays: 10	0/35/60, 2.5	x home de	elivery			

Table B
Optimum Choice, Inc.

Age Factors: District of Columbia

	Age Bracket			Female
	Child		0.524	0.524
	Under	25	0.328	0.752
25	to	29	0.409	0.983
30	to	34	0.521	1.143
35	to	39	0.668	1.139
40	to	44	0.828	1.170
45	to	49	1.059	1.378
50	to	54	1.452	1.665
55	to	59	1.890	1.966
60	to	64	2.559	2.335
65+ Medicare Secondary			3.451	2.784
	Medicare Prima	ary	1.251	1.251

Table C
Optimum Choice, Inc.

## **Intermarket Area Factor Table**

	Area
Market	Factor
All	1.000

## Table D

## **Optimum Choice, Inc.**

## **Industry Factors: District of Columbia**

SIC Code	Industry	Industry Factor
5012	Automobiles and Other Motor Vehicles	1.075
5511-5599	Auto Dealers / Auto Supply Stores / Service Stations	1.075
5812-5813	Eating and Drinking Places	1.075
7011-7041	Hotels / Motels / Lodging / Camps	1.075
7363	Employee Leasing Firms	1.300
7513-7549	Auto Rental & Leasing, Repair, Services, Parking	1.075
8011-8099	Health Services	1.150
8211-8299	Schools, Colleges, Educational Services	1.075
8611-8699	Membership Organizations	1.300
8811	Private Households	1.300
9111-9721	Public Administration / Government	1.075
	All Other	1.000

## Table E

## **Optimum Choice, Inc.**

## **Common Retention Factors: District of Columbia**

	Percentage
Item	of Premium
Administrative Expense, Risk Charge, Profit	13.0%
Premium Tax	2.0%
Commissions	Varies by group, not included in
	premium for larger groups.

## Exhibit 1

## **Rate Changes**

## InFull Rates (from Table A)

		Current		Proposed	
Product	01/01/14	6 mos.	07/01/14	07/01/14	%
<u>Type</u>	Rate >	Trend	= Rate	<u>Rate</u>	<u>Chg</u>
HMO	\$328.37	1.115^(6/12)	346.74	328.43	-5.3%
HMP	\$351.34	1.115^(6/12)	370.99	351.41	-5.3%
Rx	\$101.98	1.115^(6/12)	107.68	102.00	-5.3%

## Annual Trend Rate (from Table A)

 Current
 Proposed
 Chg

 11.5%
 10.2%
 -1.3%

## Industry Factors (from Table D)

		Current	Proposed	%
SIC Code	<u>Industry</u>	<u>Factor</u>	Factor	<u>Chg</u>
7363	Employee Leasing Firms	1.0	1.3	30%
8611-8699	Membership Organizations	1.0	1.3	30%
8811	Private Households	1.0	1.3	30%

## **DC Large Group Fully Insured Experience - OCI**

## Exhibit 2

		Written	Incurred	Loss	YTD
	<u>Members</u>	Premium	Claims	Ratio	<u>LR</u>
Jan-10	7,464	2,510,509	2,132,970	85.0%	85.0%
Feb-10	7,448	2,503,381	2,072,596	82.8%	83.9%
Mar-10	7,471	2,517,109	2,169,944	86.2%	84.7%
Apr-10	7,464	2,513,238	2,404,871	95.7%	87.4%
May-10	7,296	2,474,898	2,521,654	101.9%	90.3%
Jun-10	7,425	2,504,129	2,610,161	104.2%	92.6%
Jul-10	2,395	849,675	724,215	85.2%	92.2%
Aug-10	2,212	780,868	655,239	83.9%	91.8%
Sep-10	2,191	774,707	552,095	71.3%	90.9%
Oct-10	2,183	771,559	1,083,508	140.4%	93.0%
Nov-10	2,189	773,487	698,513	90.3%	92.9%
Dec-10	2,181	770,502	703,977	91.4%	92.8%
Jan-11	3,557	1,468,780	386,430	26.3%	26.3%
Feb-11	3,488	1,442,000	238,242	16.5%	21.5%
Mar-11	3,471	1,436,633	257,572	17.9%	20.3%
Apr-11	3,447	1,434,306	310,750	21.7%	20.6%
May-11	3,413	1,418,902	168,202	11.9%	18.9%
Jun-11	3,396	1,423,499	230,462	16.2%	18.5%
Jul-11	3,423	1,427,240	147,692	10.3%	17.3%
Aug-11	3,387	1,417,701	207,006	14.6%	17.0%
Sep-11	3,394	1,436,149	242,772	16.9%	17.0%
Oct-11	3,391	1,433,162	201,204	14.0%	16.7%
Nov-11	3,419	1,441,676	521,441	36.2%	18.5%
Dec-11	3,396	1,437,294	581,949	40.5%	20.3%
Jan-12	3,241	1,369,528	723,822	52.9%	52.9%
Feb-12	3,227	1,365,809	729,352	53.4%	53.1%
Mar-12	3,255	1,382,019	1,345,826	97.4%	68.0%
Apr-12	3,236	1,373,746	971,126	70.7%	68.7%
May-12	3,228	1,365,528	1,183,236	86.7%	72.2%
Jun-12	3,231	1,386,457	877,568	63.3%	70.7%
Jul-12	3,199	1,374,371	1,138,196	82.8%	72.5%
Aug-12	3,189	1,362,391	1,377,374	101.1%	76.0%
Sep-12	3,077	1,326,737	1,069,241	80.6%	76.5%
Oct-12	3,083	1,326,538	1,190,784	89.8%	77.8%
Nov-12	3,078	1,323,138	931,138	70.4%	77.1%
Dec-12	3,027	1,295,600	974,234	75.2%	77.0%
Jan-13	2,867	1,334,257	897,706	67.3%	67.3%
Feb-13	2,846	1,321,330	923,116	69.9%	68.6%
Mar-13	2,778	1,284,338	857,376	66.8%	68.0%
Apr-13	2,765	1,278,634	1,358,932	106.3%	77.4%
May-13	2,733	1,265,653	1,028,634	81.3%	78.1%
Jun-13	2,526	1,194,675	976,973	81.8%	78.7%
Jul-13	2,486	1,173,021	1,158,945	98.8%	81.4%
Aug-13	2,484	1,197,368	862,273	72.0%	80.2%
Sep-13	2,466	1,188,632	817,437	68.8%	79.0%
Oct-13	2,453	1,181,972	906,925	76.7%	78.8%
Nov-13	2,441	1,175,346	848,689	72.2%	78.2%
		*			

State: District of Columbia Filing Company: Optimum Choice, Inc.

TOI/Sub-TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.003D Large Group Only - Other

Product Name: DC KA OCI 07-01-2014

Project Name/Number: /

## **Supporting Document Schedules**

Satisfied - Item:	Cover Letter All Filings
Comments:	
Attachment(s):	DC-LG-OCI-07-14-Cover.pdf
Item Status:	
Status Date:	
<b>-</b>	
Bypassed - Item:	Certificate of Authority to File
Bypass Reason:	N/A
Attachment(s):	
Item Status:	
Status Date:	
Satisfied - Item:	Actuarial Memorandum
Comments:	
Attachment(s):	DC-LG-OCI-07-14-ActMemo.pdf
Item Status:	
Status Date:	
Bypassed - Item:	Actuarial Justification
Bypass Reason:	N/A
Attachment(s):	IV/A
Item Status:	
Status Date:	
Bypassed - Item:	District of Columbia and Countrywide Loss Ratio Analysis (P&C)
Bypass Reason:	N/A
Attachment(s):	
Item Status:	
Status Date:	
Demonstrate House	District of Oal and is an LO and a life Engage of the Lord EV and (DOO)
Bypassed - Item:	District of Columbia and Countrywide Experience for the Last 5 Years (P&C)
Bypass Reason:	N/A
Attachment(s):	
Item Status:	
Status Date:	

SERFF Tracking #:	UHLC-129425727	State Tracking #:	C	Company Tracking #:	
State:	District of Columb	bia	Filing Company:	Optimum Choice, Inc.	
TOI/Sub-TOI:	HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.003D Large Group Only - Other				
Product Name:	DC KA OCI 07-01-2014				
Project Name/Number:	/				
Bypassed - Item:	C	onsumer Disclosure Form			
Bypass Reason:	N	/A			
Attachment(s):					
Item Status:					
Status Date:					
Bypassed - Item:	A	ctuarial Memorandum and C	ertifications		
Bypass Reason:	N.	/A			
Attachment(s):					
Item Status:					
Status Date:					
B 1 14					
Bypassed - Item:	U	nified Rate Review Template			
Bypass Reason:	N	/A			
Attachment(s):					
Item Status:					

**Status Date:** 



185 Asylum Street, CT039-16B Hartford, CT 06103 Phone 860-702-5540 Fax 860-702-5016 E-Mail: boris\_gerber@uhc.com

February 21, 2014

Efren Tanhehco, Actuary DC Department of Insurance & Securities Regulation 810 First Street, NE Suite 701 Washington, DC 20002

Re: Optimum Choice, Inc., NAIC # 96940

Large Group (51+) Rate Filing

Dear Mr. Tanhehco:

Enclosed please find the group health pricing manual for products offered by Optimum Choice, Inc. to employers in the District of Columbia with 51 or more eligible employees. These rates are effective July 1, 2014.

Submitted via SERFF, in addition to the rate filing, is an actuarial memorandum.

Please keep these rates confidential to the extent allowed by District of Columbia law.

If you have any questions, please do not hesitate to call.

Sincerely,

Boris P. Gerber, FSA, MAAA

Boris P. Genber

Actuary

# Actuarial Memorandum Optimum Choice, Inc. Rating Manual for Groups of 51 or More Employees

February 21, 2014

The purpose of this filing is to comply with the requirements of District of Columbia. This rating manual, dated July, 2014, presents the manual premium rates for HMO and HMO-Plus benefit plans.

## **Summary of Rate Filing.**

This filing is a revision to previously filed rates in District of Columbia. We are 1) decreasing overall rates by 5.3%, 2) decreasing our annual trend rate from 11.5% to 10.2%, and 3) changing some industry factors from 1.0 to 1.3. All rate changes are proposed to be effective 7/1/2014.

## **Description of Rate Changes Included in Filing.**

#### 1) Decrease Overall Rates by 5.3%.

The overall 5.3% rate reduction was based on an analysis of recent past claim experience, adjusted for the mix of business (age, gender, benefit plan, etc.), compared to our current pricing manual rates. This analysis indicated a base rate reduction.

#### 2) Lower Annual Trend from 11.5% to 10.2%.

We propose to lower our annual trend rate from 11.5% to 10.2%.

## 3) Changes to Industry Factors

We are changing some industry factors from 1.0 to 1.3.

Please see Exhibit 1 for detail on the rate changes.

#### **Policy Forms**

The policy forms for which these rates apply are: "POL.H.12.OCI.DC, et. al."

## **Annual Rate Impact to Policyholders.**

With these proposed rates, the annual rate impact to policyholders, expressed as the change in rates from the same month of the previous year, are as follows:

Renewal	Rate
<b>Month</b>	Change
Jul-14	0.3%
Aug-14	0.2%
Sep-14	0.1%
Oct-14	0.0%
Nov-14	-0.1%

Dec-14	-0.2%
Jan-15	5.0%
Feb-15	4.9%
Mar-15	4.8%
Apr-15	4.7%
May-15	4.6%
Jun-15	4.5%
Jul-15	10.2%

## **Rate Change History**

- 01/1/14: New benefit plans, changed benefit plan relativities, and decreased rates by 5%.
- 01/1/13: Decreased rates by 3%, and lowered the annual trend rate from 12.0% to 11.5%.
- 10/1/12: Decreased rates by 3%.
- 07/1/12: Decreased rates by 3%.
- 10/1/11: Decreased rates by 1.5%, and lowered the annual trend rate from 12.5% to 12.0%.
- 01/1/11: Decreased rates by 2%.
- 10/1/10: Decreased rates by 8%, continued the annual trend rate of 12.5%.

#### Additional Information Requested in DC "Health Insurance Rate Filing Procedures"

A: Benefit descriptions for sample plans are displayed in Table A. B: The renewability provision is guaranteed renewable. C: The applicability is open block. D: The benefit plans are marketed through independent brokers and agents. E: The underwriting method is described in the first filing exhibit "Rating Instructions". F: There are no issue age limits. G: The premium basis is described in Step 15 in the first filing exhibit "Rating Instructions". H: The nature of the rate change is discussed above. I: Each proposed rate change is a modification to current rating factors. J,K&L: The proposed rate changes to current are detailed in Exhibit 1. M: The overall premium impact on 7/1/2014 is -5.3%. N: The federal MLR for large group is defined to be 85%. O: We did not consider investment income (the large majority of claims incurred in a period are paid out 2 to 3 months after incurral, so the amount of investment information generated on claim reserves is small. Investment income is factored into the profit component of our retention: the required profit loads are lower due to investment income earned). P: We estimate that the future annual trend in costs is 10.2%.

#### **Certification**

Base rates and other factors are based on experience of UnitedHealthcare, as well as anticipated changes in general medical cost levels, negotiated provider contracts, and medical management protocols.

Please note that the rates presented in this filing are our table or manual rates. Rates for our customers are based in part on the customer's own past claim experience. For our larger customers, these manual rates are used primarily to evaluate the cost impact of changes in benefit plan.

The expected loss ratio for this filing is 85%.

I certify that this rating manual was developed according to accepted actuarial principles, is based on reasonable assumptions, and that the rates are not excessive, inadequate, or unfairly discriminatory. To the best of my knowledge and judgment, the filed rates are in compliance with the applicable laws and regulations of the District of Columbia, and the benefits are reasonable in relation to the premium charged.

Boris P. Gerber, FSA, MAAA

Boris P. Genher

Actuary

UnitedHealthcare