



June 11, 2014

The Honorable Chester A. McPherson
Acting Commissioner, Department of Insurance, Securities, and Banking
810 First Street, N.E., Suite 710
Washington, DC 20002

Dear Acting Commissioner McPherson:

Community of Hope is pleased to submit this letter of support for CareFirst BlueCross BlueShield. Founded in 1980 by the Church of the Nazarene as a 501(c)(3) organization, Community of Hope is a Federally Qualified Health Center with a mission to improve the health and quality of life for low-income, homeless and underserved individuals in the District. Each year, we provide medical, dental and behavioral health services to over 7,000 unique patients at three locations in the District. In addition, we also provided housing and supportive services to 350 families who were homeless in 2013.

Funding from CareFirst BlueCross BlueShield has been catalytic in helping us to grow and further fulfill our mission to serve the citizens of the District of Columbia most in need of health care services. Since 2010, Community of Hope has received \$346,000 in grant funding including:

- \$100,000 awarded in 2010 for Electronic Medical Records implementation. This grant allowed Community of Hope to provide a higher quality of care to patients annually through better record-keeping and access to records during medical visits and better tracking of health indicators and quality across the practice.
- \$240,000 awarded in 2012 to fund equipment at the Conway Health and Resource Center in Ward 8. At this site we will provide services to an additional 10,000 people and more than double the amount of healthcare we provide to low-income families and individuals in DC.
- Three-year funding for the lactation program at Family Health and Birth Center (FHBC) that overlapped the time period where FHBC merged with Community of Hope.

As you can see from the foregoing information, CareFirst's community giving has enabled our organization to better serve our community. If you need any further information on the impact that CareFirst's giving has had on our organization and community, please do not hesitate to contact me at kmcshane@cohdc.org.

Sincerely,

A handwritten signature in black ink that reads "Kelly Sweeney McShane". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Kelly Sweeney McShane
President and CEO