



At the District of Columbia's Department of Insurance, Securities, and Banking, our mission is two-fold: (1) protect consumers by providing equitable, thorough, efficient and prompt regulatory supervision of the financial services companies, firms and individuals operating in the District of Columbia; and (2) develop and improve market conditions to attract and retain financial services firms to the District.

Through financial literacy programs, consumer protection and strict but sensible regulation, the department protects the financial well-being of the District. Consider us your financial resource.

FIND US ON   

Government of the District of Columbia
DEPARTMENT OF INSURANCE, SECURITIES AND BANKING

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D.C.'s Financial Regulator and Consumer Advocate





ABOUT DISB

The Government of the District of Columbia Department of Insurance, Securities and Banking (DISB) regulates financial services businesses in the District by administering the city's insurance, securities and banking laws, rules and regulations.

Our primary goal is to ensure residents have choices in financial services, and that they are treated fairly by the companies and individuals that provide those services.

DISB oversees the following types of financial services companies and professionals: insurance companies, insurance agents, health maintenance organizations, captive insurance companies, risk-retention groups, investment advisers, broker-dealers, securities sellers and their agents, banks, check cashers, sales finance companies, retail sellers, money lenders, money transmitters, non-bank ATM operators and mortgage lenders, brokers and loan originators.



CONSUMER PROTECTION

DISB investigates cases where we suspect fraud against consumers. Reporting fraud is confidential and you cannot get in trouble for calling us. No one can take action against you for reporting what you reasonably suspect to be fraud.

DISB also helps consumers get answers from financial companies, resolve disputes and, in some cases, recover money by resolving complaints. You can file a complaint online at disb.dc.gov or by calling us at (202) 727-8000.

SMALL BUSINESS AND ECONOMIC DEVELOPMENT

To support the District's business community and economic development goals, DISB administers programs that facilitate access to capital and collateral support for District small businesses. For more information, call us at (202) 727-8000 or visit disb.dc.gov/smallbusinfo to learn more about our small business programs.



FINANCIAL EDUCATION AND SERVICES

Bank on DC, a DISB program, provides financial education and access to mainstream financial services throughout the D.C. Metro region, helping thousands avoid expensive check cashing fees, save money and build their financial future. Visit bankondc.org for more information on how to open a bank account and for free financial education.

RESIDENT SERVICES

There are many services available to residents including:

- File a complaint or report fraud
- Request a speaker
- Check a financial service provider's license
- Review insurance rate filings
- Pursue foreclosure mediation
- Sign up for email updates
- Get financial education

